

2009 Annual Report

Tampa Bay Community Impact

Seniors in Service celebrated its 25th anniversary in 2009. During the year, 159 dependable, caring, senior volunteers served as Foster Grandparents in Hillsborough, Pinellas and Polk counties, while 239 compassionate volunteers assisted the frail elderly in Hillsborough County through the Senior Companion, Volunteer Caregiver, Bill Payer and Spic & Span programs. All services are provided free of charge to the recipients.

Volunteers provided more than 250,000 hours of service. They helped children achieve success in school and elders maintain their independence in their homes. More than 2,400 children were positively impacted and the lives of more than 850 low-income seniors were improved. During the year:

- * 398 volunteers provided service to at-risk children and frail elders in the Tampa Bay community. On a daily basis, 1,700 children and elders are impacted by the programs and services of Seniors in Service.

- * Volunteers from civic organizations, businesses, churches and universities rolled up their sleeves to thoroughly clean 300 apartments for elderly residents who are unable to bend down, reach up and put muscle into scrubbing.

- * Nearly 50 volunteers provided companionship and assistance to elders through the Volunteer Caregivers and Bill Payer programs. The service they provide is vital.

- * Seniors in Service held a 25th anniversary celebration. During its 25 years, volunteers have provided more than 4 million hours of assistance to children and elders who would otherwise not be served.

- * President & CEO Grace H. Puterman was honored for her 20 years of leadership at the organization's helm.

Tutoring and Mentoring Children

- ✓ Provided 149,261 hours of intergenerational assistance to at-risk and special-needs children to improve their educational and social skills.

- ✓ 100 percent of the teachers indicated that children made improvement in their areas of challenge because of the involvement of Foster Grandparents.

- ✓ 96 percent of the teachers said that the children showed improved self esteem and ability to follow directions.

- ✓ 98.2 percent of the teachers agreed that Foster Grandparents provided individualized attention that helped children achieve learning goals and improve their reading, writing, arithmetic and other academic skills.

Helping the Homebound Elderly

- ✓ Provided 109,838 hours of companionship, assistance and financial management by volunteers of the Senior Companion, Volunteer Caregiver and Bill Payer programs. The services they provided helped their clients remain comfortably and safely in their homes, where they desperately want to be.

- ✓ 97.6 percent of clients said their Senior Companions improved their quality of life.

- ✓ 100 percent of referring agencies stated that Seniors in Service volunteers are a "tremendous asset" and that they provide necessary attention that elders would otherwise not receive.

- ✓ Millions of tax-payer dollars are saved by keeping low-income seniors in their homes rather than in nursing homes.

Fiscal Responsibility

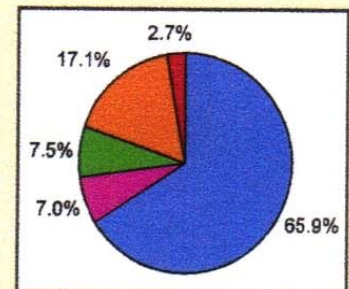
Again in 2009, Seniors in Service demonstrated strong fiscal responsibility:

- ✓ The most recent 990 shows that 95% of all dollars raised by Seniors in Service goes to programs and services. This far exceeds the standard of the National Charities Information Bureau.

- ✓ Programs are in compliance with all of their contracts.

- ✓ The most recent audit was "clean" and Seniors in Service was again declared a "low minimal risk organization."

- ✓ Seniors in Service meets or exceeds all of the requirements of the United Way of Tampa Bay, City of Tampa, Hillsborough County and the Corporation for National & Community Service.



INCOME*

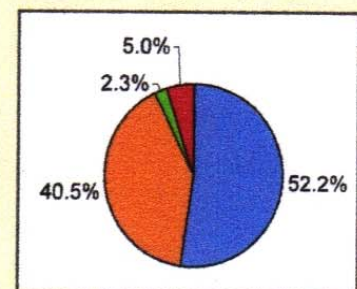
Corporation for National & Community Service (65.9%)

Contributions (17.1%)

United Way of Tampa Bay (7.5%)

Local Government (7%)

Investments/Lease (2.7%)



EXPENSES*

Foster Grandparent Program (52.2%)

Senior Companion Program (40.5%)

Operations (5%)

Volunteer Caregivers (2.3%)

*Unaudited